

# Technical Bulletin | November 2025

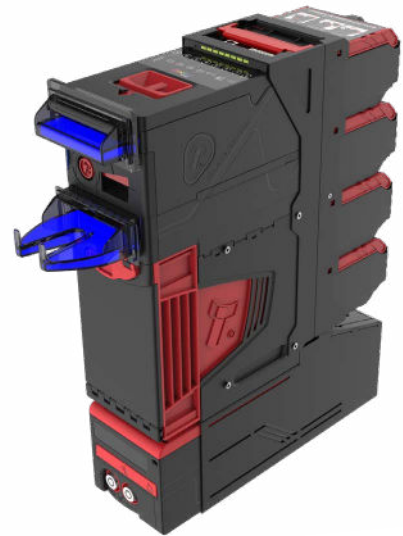
## Firmware Changes

### NV4000 version 4.31 released

The new firmware revision 4.31 P91 has been released for the NV4000, changes to the device firmware include:

#### Improvements

- Bunch Note Feeder improvements
- Cashbox improvements



### NV9 Spectral version 1.24 released

The new firmware version 1.24 has been released for the NV9S, changes to the device firmware include:

#### Features

- Set cashbox payout limit has been added

#### Multi Note Float Improvements

- Payout routine
- Start up recovery



All firmware is now available in the [Support Hub](#) section of our website.

For a full list of changes, please [contact support](#) to request the full firmware PCN.

### Smart Coin System version 1.42 released

The new firmware version 1.42 has been released for the SCS, changes to the device firmware include:

#### Features

- New fraud attempt error codes
- Update coin elevator via SD card

#### Improvements

- Improved payout and float handling
- Twin SCS communication handling



### Age & Identity Biometrics Firmware BIOM002041019000 released

The new age & identity biometrics firmware BIOM002041019000 has been released with lots of new and improved features including:

- Faster Age Estimation
- Seamless Access Control with MyConnect
- Enhanced Facial Recognition
- Useful Demographic Data Insights (DDI)
- Video Ads



Update your devices now to take advantage of all of these latest capabilities. Visit our website and follow the instructions on [Support Hub](#) to update (login required).

## Product Firmware Version Reference Table

\* Indicates New Firmware / Hardware Release

| Product                      | Latest Firmware    | Build Revision              |
|------------------------------|--------------------|-----------------------------|
| BV30                         | 4.09               | 2.5                         |
| NV10USB+                     | 3.50               | 2.0                         |
| NV9USB+                      | 3.84               | 2.1                         |
| NV9 Spectral                 | 1.24 *             | 8.0                         |
| NV200ST                      | 4.65               | 3.2                         |
| NV200S                       | 4.32               | 9.1                         |
| NV4000                       | 4.31 P91 *         | Recycler: 1.1               |
|                              |                    | Interface: 2.0              |
|                              |                    | Replenishment Cassette: 4.2 |
|                              |                    | Conveyor: 2.0               |
| Smart Coin System (Type F/H) | 1.42 *             | 15                          |
| Smart Coin System (Type E/G) | 1.42 *             | 16                          |
| Smart Coin System (Type A/C) | 1.22AC1 / 1.40S01  | 9                           |
| ICU Range                    | BIOM002041019000 * | N/A                         |
| MyCheckr Range               | BIOM002041019000 * | N/A                         |

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## Latest News

### IF5 Kit replacement

The IF5 kit (PA02061) is now obsolete and has being replaced by the MDB interface cable (PA02344) shown here.

Visit our [webshop](#) to view and purchase all available spare parts and accessories.



### Unlock the full potential of our AI-powered age & identity technology

Discover more about the new and improved features for our age and identity range in our latest video and update now to take advantage of Faster Age Estimation, Seamless Access Control with MyConnect, Enhanced Facial Recognition, Useful Demographic Data Insights and Video Ads.

See page 2 for how to update your devices.



[Watch the video on YouTube >](#)

## Want to update your communications preferences?

To ensure we provide you with the correct information, please complete this [short form](#).